

In the event of a return or an exchange, please use this form.
Please note the information on the back.

My personal data

* mandatory information (please write in block letters)

first name* surname*
street* no.*
postal code* city* country*
e-mail* phone

I'm returning the following article(s)

1.
2.
3.
article size colour

I would like an exchange for the following item(s)

1.
2.
3.
article size colour

I would like to return the item(s)

The refund will be made after receipt of the returned goods using the original payment method.

I would like to inform you of the following

.....
.....

Confirmation of my information

Date: Signature:



trends
and more GmbH
& Co. KG

LEUCHTIE®

Service form exchange or return

Information about the process

Within the withdrawal period you can exchange or return the ordered goods. Please enclose a copy of the invoice if possible.

We ask for your understanding that custom-made products, such as LEUCHTIEs individually assembled via our configurator, are excluded from exchange and return.

Exchange process

Please send us your LEUCHTIE without article packaging and accessories included in the scope of delivery. This allows you a cost-effective shipping.

Return process

The goods must be returned in full. After receipt and verification, the refund will be made using the same payment method that was selected when the order was placed.

Notes on returns

Please send the goods with the completed service form to the following address:

trends and more GmbH & Co. KG
Reklamation
Hammerweg 123
92637 Weiden
Germany

We recommend shipping with tracking for returns.

Important information for customers from non-EU countries

For toll-free customs clearance, please note the following:

1. Include both the invoice and this form with your return.
2. If a customs declaration is necessary, state "returned goods" or similar shipping reason.
3. Write in large and clearly visible letters on the outside of the shipping carton:

**RETURNED GOOD DUE TO COMPLAINT
RÜCKWARE AUFGRUND VON REKLAMATION**

Contact for questions

Please do not hesitate to contact us at any time:

e-mail: reklamation@leuchtie.com

phone.: +49 961 4708440